DRUID

Symbiosis III

Product Announcements and Roadmap

Symbiosis

A SYMPHONY OF INNOVATION

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www.druidai.com

Sponsors: INTELLIXCORE   SER MICRO GROUP digital CLOSE TO YOU   EAS endpoint automation services

# Symbiosis
A SYMPHONY OF INNOVATION

Roadmap 2024-2025

The DRUID
for Business

It is the **One** single bot that provides a Unified Conversational Experience to each person in the business, **integrates** and **values** the Enterprise Systems, Data, and Processes, tracks the **business processes** from start to end, and **automates** 80% of **each employee's** tasks and **customer** interactions.

DRUID Conductor is **preloaded with business knowledge** and applies **Generative AI**, secured and controlled, at scale. Gen AI is connected to your data and automatically generates API integrations.
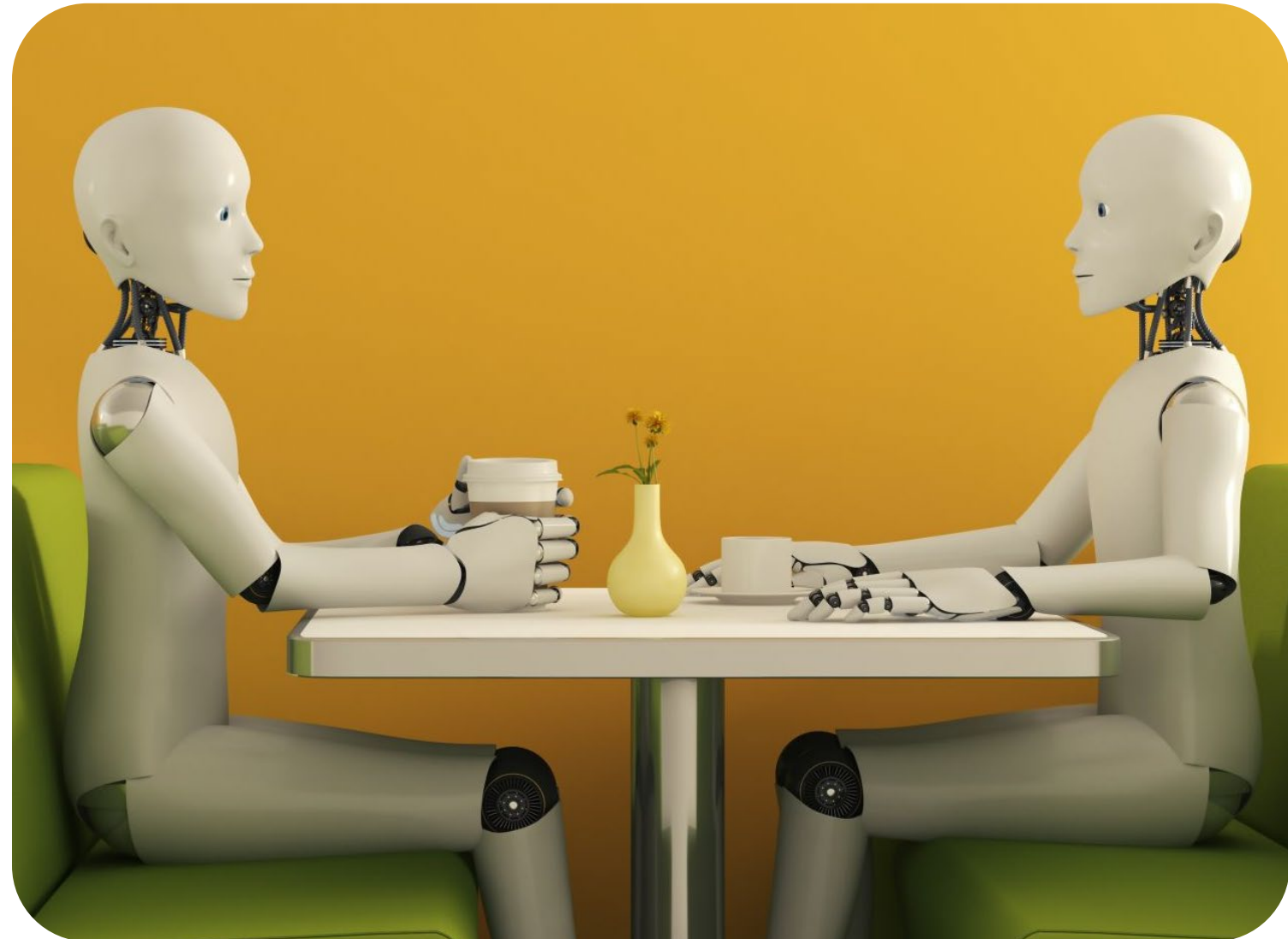
DRUID

DRUID Has Shown the Ability to Scale As an Enterprise Conversational Automation Platform
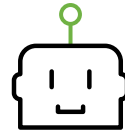
1B+
messages in 2024

2.3M+
users served

9,000+
bots in community

100M+
messages per month

400+
bots in production

500+
skills in solution library

Enterprise grade

- Vetted security by USAF and Israeli AF
- 99.9% Uptime
- Omni-channel
- Advanced conversation analytics
- Integrates with any enterprise system

The friendliest conversation layer for the hyper-automation ecosystem

Great user experience

- Real-time response
- Instant one-click agent handover
- Low-code for citizen developers
- 94% NLU accuracy
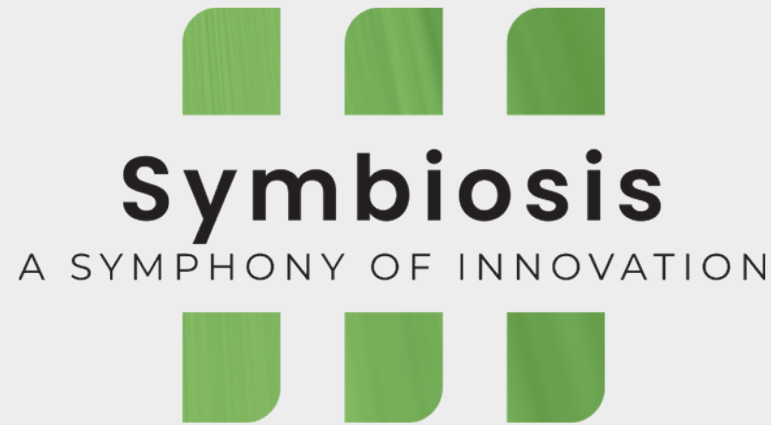- Multimodal data visualization and input

druidai.com

DRUID

Updates in 2024

Generative business applications

Knowledgebase

Contact Centers Integrations

Human like conversations with AI Agents

AI Agents builder and orchestrator

Copilot for Microsoft gets DRUID Business Skills

Anatomy of an Agent

User-Experience

Orchestrator

Knowledge
Grounding and Memory

Skills
Actions, triggers and workflows

Anatomy
Actions, triggers and workflows

Foundation Models

Other Agents

Contoso

...

Financial Services

Insurance

Healthcare

Retail

Utilities

Manufacturing

Education

Public Sector
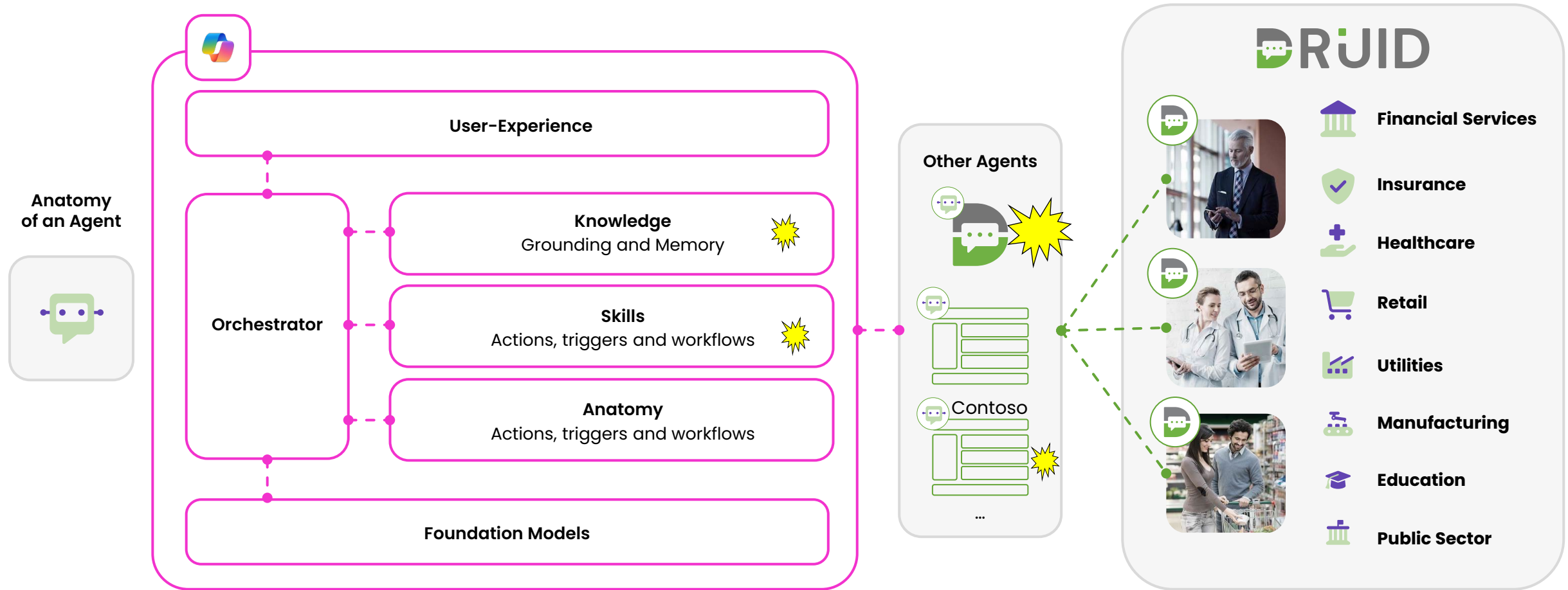
Why does this matter?

Copilot for Microsoft 365 becomes operational

- Mission critical tool within the origination because it incorporates the DRUID business skills that assist Employees in completing their daily tasks.

Today – Starts with one bot

One set of Employees

Preferred Channel

ONE AUTOMATED PAYROLL INFO REQUEST PROCESS

DRUID
HR Automator

40+
out of the box skillsets
for handling requests

Payroll Info Requests

Benefits Confirmation

Change of Address Requests

WFH Requests

Ability to add custom skillsets

Tomorrow – Unlimited bots

ONE AUTOMATED PAYROLL INFO REQUEST PROCESS

Preferred Channel

Copilot Usage

DRUID HR

DRUID Sales

DRUID Helpdesk

DRUID Management

DRUID Customer Support

DRUID External AI Chatbots

DRUIDs Business Skilled - Teammates

- **Organization General Knowledge Concierge**
- **HR Support**
- **HR Recruiter**
- **HR Comp & Ben Advisor**
- **IT Helpdesk Agent**
- **Contact Center Agent Assistant**
- **Sales Assistant**
- **....**

Circular Organization Chart
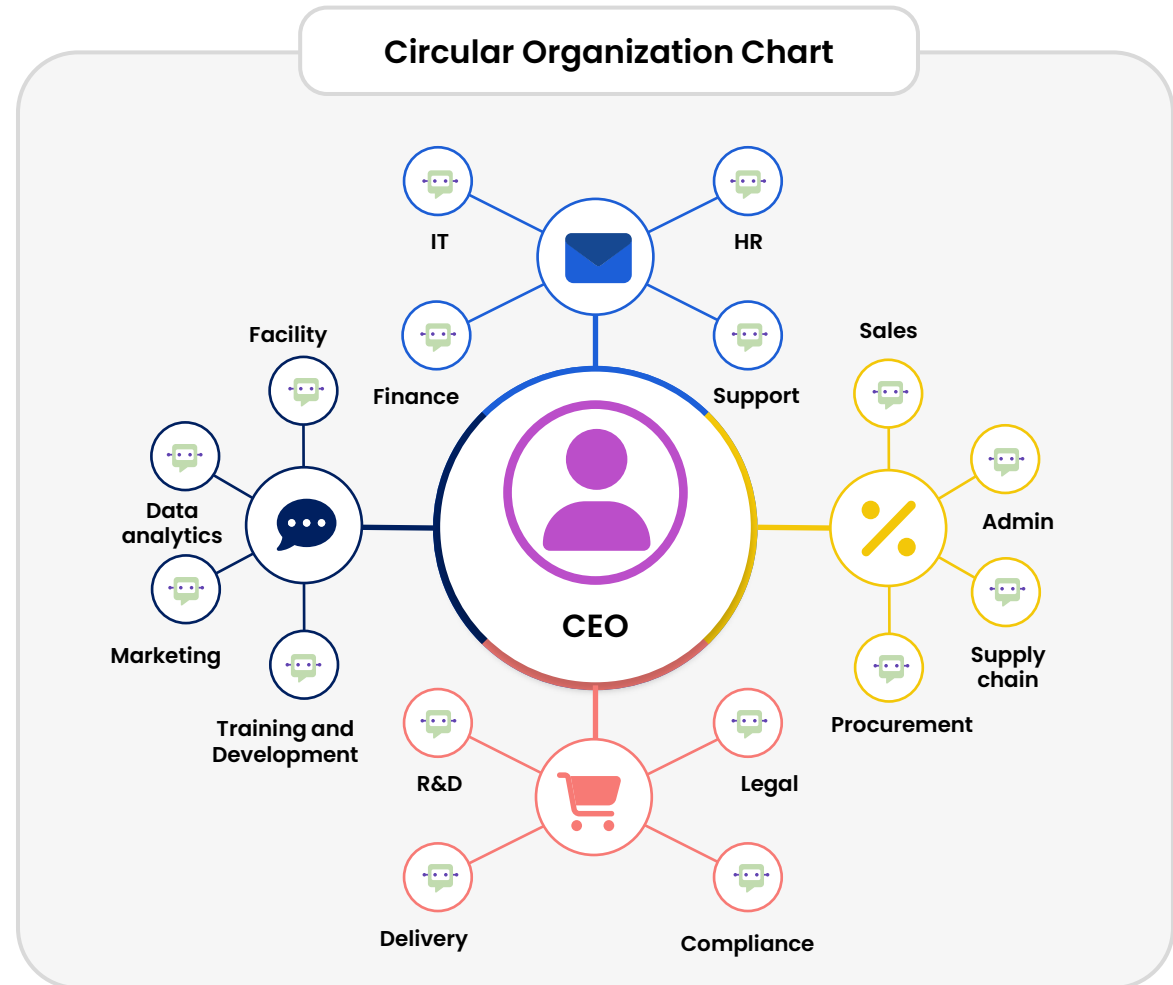
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Thank You!

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